

# Getting the Indonesian 6-month (211A / C1) e-Visa in 2024

## Without paying an agent!

*Updated 13-Nov-2024*

### 1.1 General Notes

These comments apply to all visas that can be applied for on the website. At the end of the document, I do discuss some other alternatives. (1, 2, and 3 year visas).

All information came from this Indonesian government site: <https://evisa.imigrasi.go.id/>

Caution: After nearly 10 years cruising SE Asia, with 5 forays into Indonesia, what we can say is that the only thing that stays the same with Indonesian formalities is that they are constantly changing.

The first step in applying for a visa is to create an account on the eVisa website. While it looks possible to start a visa application without creating an account, in Feb 2024, unless you were signed in, the option for the longer validity extendable visas does not show in the list of visas. So, create an account first, confirm your email address, and get logged in, then start your visa application.

#### 1.1.1 Creating an Account

**Note:** These comments were from our personal experiences in February 2024. They may have improved or changed the site since then.

**Step 1:** The first step to create an account is to upload a carefully scanned or photographed copy of your passport. This must be a high quality copy as a JPG. This is the step that causes the most problems, and you have to do it twice (first in creating an account, and a second time when creating a visa application). The website would not accept the upload of the passport. I never did resolve why, or exactly how to get around this problem when it occurs, except to keep trying. Try with different browsers, try different times during the day, maybe clear the cache on your browser, maybe even try someone else's computer. It seemed random (and not the fault of the passport jpg) when it would work and when it wouldn't. One other person said it was important to allow sufficient time for the passport to fully upload. Go slowly and be patient.

**Step 2:** Second, you have to upload a color passport-type photo of yourself. File format using \*.JPEG/ .JPG/ .PNG in color. Min. 400x600px. Max. size 2Mb. Proper composition as a normal passport photo. We just put on nice clothes, stood up against a white wall and took a picture with our cell phone, and then cropped it to look like a passport photo. (there is an example of what they are expecting on the upload page).

Then there's the usual information to enter about your nationality, date of birth, and passport.

**Step 3:** Next, enter an email address. This will be your user id for the account, and will be how they communicate with you. So pick an email address that is not likely to reject emails from Indonesia (some email servers are much pickier than others)—Gmail worked for us. The website checks right then to make sure that email address has not been used before.

One problem we ran into in February 2024, was that as part of creating an account, the website sends a confirming email to your email address, and you need to click on the link in that email to actually create the account. The problem we had in February was that we didn't get any confirming email (some part of the website process on their end was not working). But, the website did remember that we had tried to create an account with that email address, and would not let us try again with the same email address. It was frustrating, and the only work-around was to use a different email address and try again. We

were quickly running out of email addresses to use (see workaround below). A few days later we tried again and were able to create an account and get the email confirmation.

**Tip:** If you have a Gmail account, adding a dot in the email address makes it look like a different email address to most websites, but it DOES NOT to Gmail. Example: [my.email@gmail.com](mailto:my.email@gmail.com) is the SAME email as [myemail@gmail.com](mailto:myemail@gmail.com) to Gmail, but is a DIFFERENT email address to the eVisa website (try it out yourself). (This also works if you need to create a new account on Starlink.)

### **1.1.2 Visa Validity vs Period of Stay vs Extensions**

Normally, when you are granted a visa for Indonesia, you have 90 days from the date of grant to actually enter Indonesia. Trying to enter on the 91<sup>st</sup> day, your visa will be invalid. So, you CAN and SHOULD apply early. Just make sure you consider travel time and weather, etc. A month ahead of time would be a good time to allow for an alternative solution, and also give you 2 more months to actually reach a port of entry.

Then when you actually enter, and present your visa to Immigration, at the airport or port of entry, you should be given a stamp in your passport or perhaps an emailed PDF file that states the validity of your current stay. This is called a Stay Permit.

The length of this period depends on the details of the visa. For example, the C1 visa, normally talked about as the “6 month visa”, actually only gives you a 60-day Stay Permit on arrival, but permits 2 extensions of 60 days each.

### **1.1.3 Website Quirks**

The eVisa website is quirky, so you have to be persistent and resourceful to successfully apply for a visa or an extension online. All the quirks I know about (experienced myself!) are listed below. Buyer beware!

**Occasionally the website goes down**, or worse, loses applications, or also bad, doesn't send out the email to confirm your email address, when applying for an account. We experienced all 3 of these issues in early 2024. It appears they are at least trying to solve these issues now.

So you must look for an emailed confirmation after each transaction, and follow up if your transaction does not complete within about 5 working days. We were able to pay for the fees using our US Visa card. They email you a link to pay by credit card. This may not work with every card.

**Missing Menus:** Some menu items on my laptop with fairly high resolution, with Chrome Browser, were hidden by the blue banner at the top of the page. I didn't know that they even existed until someone showed me a screen shot of their browser view. I reduced the zoom level on my Chrome Browser from 100% to 75%, and voila, there they were.

This is still like this in Nov 2024. The missing menu looks like this, and this missing menu was why it was so difficult to start a visa extension request:



Batch Application   Staypermit   Citizenship

Details and examples are included in the Extending Your Visa section.

**Won't take your Passport Upload:** This was the worst problem when I first tried in Feb 2024, and was still a problem in April 2024. To create an account, you have to have a scanned copy of your passport,

that is scanned well enough for the computer to be able to read the text on the passport. It worked ONCE and then didn't work again.

To apply for a visa after creating an account, you again have to upload a copy of your passport. That is Step 1 in the visa application process. And Step 1 in the extension process.

On my first attempt in Feb 2024, I tried literally 10 times to upload my passport in Step 1 of a visa application. Every time, I got an "invalid" response (I forget the exact wording now). I re-scanned my passport, I made a phone photocopy (about 5 times, each time more carefully), I changed the name of the file several times, making it different, shorter, no spaces, etc. I resized it—full resolution, smaller resolution, etc. I changed between just my single passport page with photo, and the double passport page.

Nothing I tried seemed to work. This was when, in Feb 2024, I gave up and, because we were running out of time, I hired an agent to make the application. Our agent ALSO had problems uploading the passport copy—she asked for "better copies" twice. I never heard how she resolved that, but submitting "better copies" didn't solve it.

When I had to fly out and fly back in in May 2024, I tried again to get my own visa for my return. I ended up submitting my visa application at about 1am Indonesia time, and it went through OK. I do not know if the timing was the issue or some stupid programming issue on the back end was causing the problem (something like a directory filling up, files being locked, etc). I do notice a new banner today (Nov 2024) on the website that indicates "maintenance" may be happening, and the website might not be working correctly. Maybe that has been the issue before, but without the notice.

**Maintenance Started Please be patient 05h 22m 44s**

During this time, applicants may not be able to apply for any of our services including the payment process. We apologize for any inconvenience.

On applying for an extension in July 2024, I again encountered errors when trying to upload my passport as Step 1 in the extension screen. This time, I noticed that the "next" button on the bottom of the screen was enabled. So I clicked it, and I was able to complete the extension request without ever successfully uploading my passport in Step 1.

**Getting Help:** There is now a "Support Desk" chat and a "Contact Us" email at the bottom of every page on the eVisa website. In Feb through June 2024, neither of these worked—no chat came up and no emails were ever answered.

In an emergency situation, we ended up calling the agent we used before, who kindly nudged Immigration for us. Don't count on this! You may have to actually visit an Immigration office to resolve issues when the website doesn't work right.

#### **1.1.4 Definitions**

I am not an expert, but here is what I think I've figured out.

Visa – What you are granted on paper (or electronically) BEFORE you arrive that allows you to enter the country.

Stay Permit – the term for the actual "visa" that is granted when you arrive at the airport with a visa that has been applied for in advance.

#### **1.1.5 Applications for Multiple People on One Account**

It appears to be possible to apply for multiple people's visa on one account/application batch.

I had a problem on my first attempt because, after successfully applying for one person, and starting a second person, I used the back button, which backed me completely out of the process, and I lost

visibility of the first application. I think this was because of the “Missing Menu” problem I describe above, and more thoroughly under the Extension section.

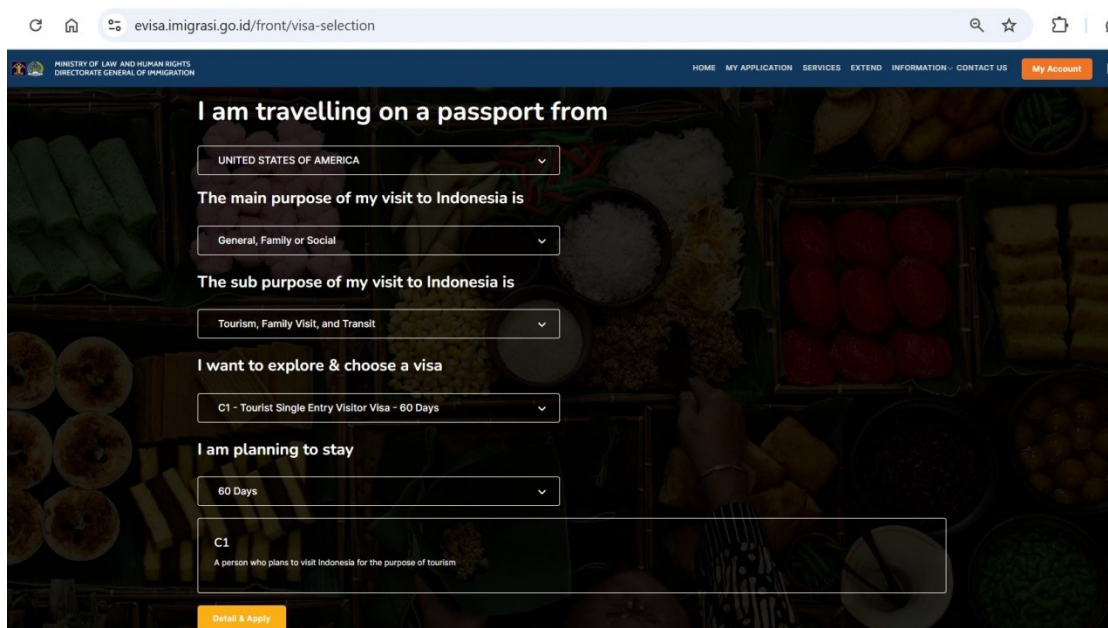
Once you can see the Batch Application menu, you should be able to list all the applications you have in process. I believe it is on this screen that there is a clickable link, that will let you request to pay for the visa. (In April 2024, that generated an email or a re-direct to the “FinPay” website, where the actual payment was made). I do know people who have submitted visa applications for multiple people. I just haven’t ever done it myself.

## 1.2 Applying for a C1 - 60 Days Visa

### 1.2.1 Starting your Visa Application

Once you get an account created, log on to your account, and click Services menu, and then the “Apply” button on eVisa Services.

Select your country, "General, Family, or Social" for the Reason, and Tourism, and C1 Visa, and I am planning to stay 60 days. (This visa, I think used to be the 211A visa).



The screenshot shows a web browser window with the URL [evisa.imigrasi.go.id/front/visa-selection](https://evisa.imigrasi.go.id/front/visa-selection). The page is from the Ministry of Law and Human Rights, Directorate General of Immigration. The main heading is "I am travelling on a passport from". Below this, there are several dropdown menus for selection:

- UNITED STATES OF AMERICA
- The main purpose of my visit to Indonesia is: General, Family or Social
- The sub purpose of my visit to Indonesia is: Tourism, Family Visit, and Transit
- I want to explore & choose a visa: C1 - Tourist Single Entry Visitor Visa - 60 Days
- I am planning to stay: 60 Days

At the bottom of the form, there is a "Detail & Apply" button.

Clicking “Detail & Apply” will pop up a window that has the below info in it (the below is as of Nov 2024).

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**Stay:** Up to 60 Days (Extendable)

**Cost:** IDR 1,500,000

**Processing Time:** Most tourist visas are processed within 5 (five) working days.

We will send the visa to the registered email after your application is approved.

Your visa application may take longer to process if the information required for your visa is incomplete or missing.

**With this visa you can**

- Conducting activities related to tourism, visiting friends or family, and transit

- Attend as a participant at meetings, incentives, conventions, and exhibitions.

#### **You must**

- Be staying in Indonesia for visit purposes only.
- Be financially sufficient during your stay in Indonesia.
- Comply with all visa conditions and Indonesia laws.
- Respect local customs, culture, and wisdom.

#### **Other information**

- You can extend this visa or convert it into another visa or stay permit.
- You are prohibited from staying in Indonesia after your stay permit expires.
- You are prohibited from carrying out any profit-making activities in any form.
- You are prohibited from attending events as a speaker.
- Performing prohibited activities, not complying with the terms of your visa, and/or not complying with the laws of Indonesia may result in you paying fines, being deported, and/or other legal charges.

#### **Document Requirement**

- Passport valid for at least 6 (six) months (for holders of travel documents other than passports such as emergency passports, documents of identity, etc. must be valid for 12 months).
- Personal bank statement the last 3 months period (including name, date of period, and balance account).
- A recent color photograph.

#### **Visa Validity**

Please note that the validity period of the visa is different from the period of stay, please check your visa for information on the period of stay.

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### **1.2.2 What You Need to Prepare In Advance**

Before you click that “apply” button...

1. Take a “passport photo”. We just stood against a blank white wall and took pictures with our cell phone, then cropped them to appropriate passport photo size. (They had hints and do’s and don’t’s on the photo upload page).
2. Make a copy of your passport page. It should be clear.
3. **Financial viability:** Make a copy of whatever it is that proves that you are “financially sufficient”. For the C-1 visa, they want 3 RECENT months of your bank statement with a balance of at least \$2000 USD each month. I scanned the main page of my bank statement with the account numbers blocked out. Then I combined this into a 3-page single PDF document. You *might* be able to get by with a statement showing at least \$2,000 being deposited in your account each month.  
*If you have trouble with this requirement, having an agent eliminates the need for this (they guarantee you vs you having to guarantee yourself).*
4. **Your Address in Indonesia:** You will also need to supply an address in Indonesia. “On my Boat” doesn’t work. I used an acquaintance’s address (after asking permission)—this is a guy that many had recommended as a helpful person while checking in to a specific port. I think a marina address, or maybe even a hotel address would work fine. So figure out what you are going to use before you start the application process.

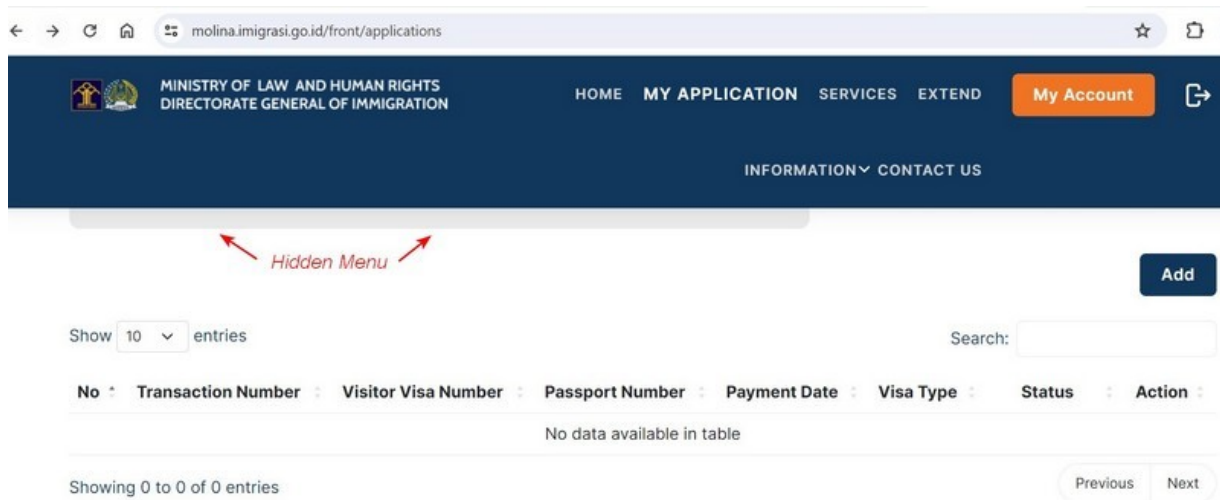
Note that the location of your address dictates what Immigration office controls your visa application process and your extension process. Don't use an address where people have complained about the Immigration office being corrupt!

5. **Payment:** Make sure your bank will accept a payment with your credit card from an overseas entity.

### 1.2.3 *Paying For Your Visa*

At the end of the visa application process, you *may* see a payment button, or you *may* get a payment email. But if not, here is how to access the "Pay for Your Visa" (valid as of July 2024)

On my visa application, the next stumbling block was a sneaky one. I didn't realize it at the time, but part of the web page was not visible on my screen. My application screen, after submitting my application looked like this:

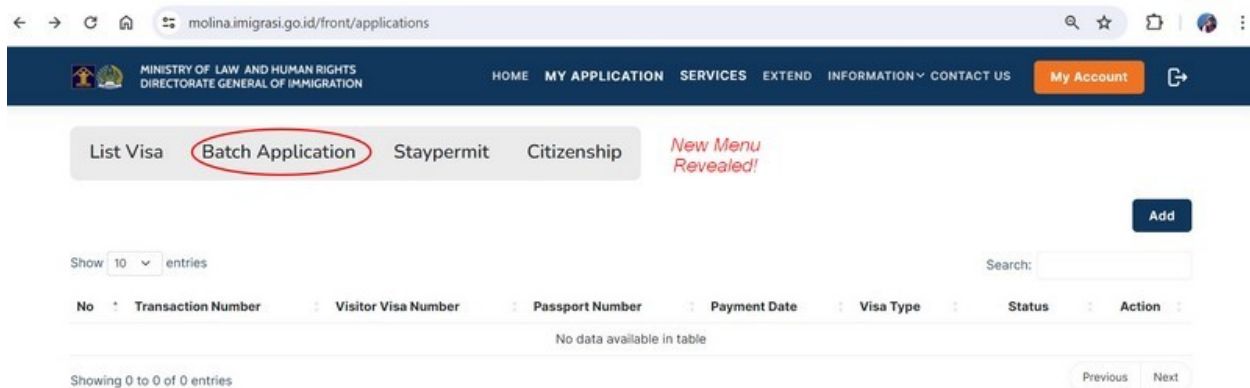


After completing the "submit" part, the Transaction list was empty, and I had submitted without paying for the visa. How do I pay for the visa?? None of the visible menu items, including "My Application" would show my application.

There are, I believe, 2 ways.

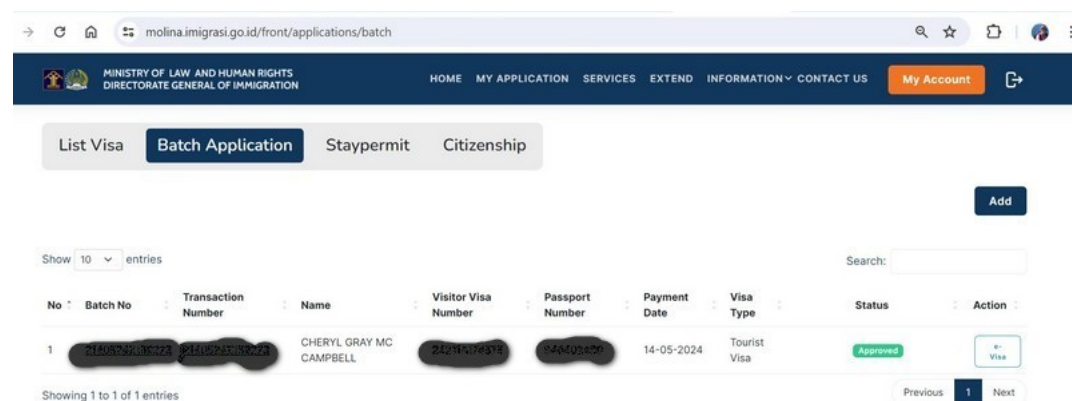
1. They send you a confirmation email after you submit. In that email is a button to click that will take you to your submission, and there you can click on a link to go to the payment website. This is what I did.
2. If your Application List is empty, as mine was (see picture above), figure out how to "zoom out" on your browser. In Chrome on Windows, there's a Zoom function in the settings menu (3 little vertical dots on the far right end of the menu bar). Apparently with 100% zoom on my laptop, the blue bar on the top of the page covers up a critical menu that allows you to click and show your "batch" status.

Zooming out, I found out later, reveals the previously hidden menu item.



Click on the “Batch Application” menu and the visa application shows up.

I believe one of the clickable things in a visa you have not yet paid for, will get you to your specific payment page on Finpay.com. (It is either the Batch No or Transaction Number—click on that, and it will take you to the details of what you entered. Scroll to the VERY bottom, and there should be a Payment button).



For my payment, I used a US credit card, and it worked fine. I got payment confirmation from Finpay.com, their payment processor, in my email.

**The Visa:** 7 calendar days later, I received an email from Immigration with my visa as a PDF, which I printed to take with me. (The airline check-in agent wanted to see it).

Once issued, the visa is good for 90 days, meaning that you have 90 days to enter Indonesia with that visa. Then, when you enter, you get 60 days from the date you enter—at a port, on entry, they stamp your passport with the end date, and remember it's 60 days, not 2 months!

#### 1.2.4 Entering Indonesia Using Your eVisa

**Entering by Boat:** The last time we entered Indonesia (Feb 2024), we had a visa we acquired via an agent, because I couldn't get the eVisa application to work. I presume you hand or show the PDF visa you receive when your visa request is granted to the Immigration officer and they put a stamp in your passport.

**Entering by Airport:** I entered with 211A eVisa in May 2024 at Jakarta. (I believe the 211A visa is now the C1 visa). When I was granted the visa, they sent an email with the PDF visa attached.

I printed the PDF and carried it with me, but I only needed to show it at the airport check-in counter (to prove I had a visa), not at Immigration on arrival.

On arrival at the airport in Jakarta (I was flying back in after a short visit home), nobody was there to look at my passport or the visa printout. I put my passport in an automated scanner, and got the green light, the gate opened, and I walked through to Customs. No stamp in passport, but my proof of entry was Visit Stay Permit (PDF), which was emailed to me automatically by Immigration. This, I assume, takes the place of the stamp in my passport. It has the date of arrival and the end date of the current 60 day visa.

### **1.3 Extending Your Visa**

Extensions previously required an in-person visit at an Immigration office, and 3-7 days wait while they processed it. Since the latest incarnation of the eVisa website, it is possible to extend an extendable eVisa ONLINE without a visit to an Immigration office. A HUGE benefit.

#### **1.3.1 Extending Via an Agent**

If you got your visa through an agent, you must extend through that agent. You cannot switch mid-visa from agent to online or vice versa. The agent now can extend your visa also by electronic means, so you no longer need to send passports or paperwork back and forth between you and the agent, and you no longer need to visit an Immigration office (unless there's some glitch in the extension process).

#### **1.3.2 Extending Online via eVisa Website**

**Figuring out how to start the Extension Request:** It USED to be difficult to figure out where/how to click on the right menu to extend your visa ONLINE as your initial 60-days are coming to an end. Now, the website has an "Extend Here" button in your face when you log on (*whether you see this button may depend on whether you have ever applied for a visa on the website—I see it now even though I don't have any active visa on the site*).

Each extension does cost, and must be applied for (I would recommend) about 2 weeks before your current visa expires. You do not need an agent to apply for or extend (as long as you applied for your visa by yourself via the website).

If you don't see an "Extend Visa" button on your home screen, you can start an extension by clicking on the "My Application" menu. That takes you to what looks like an empty list. To populate the list with YOUR visa, you click on the gray menu below the blue banner. "Stay permit".

Note that with some screen configurations, this menu item may be hidden underneath the blue banner at the top of the screen. On a Windows laptop with Chrome Browser, I needed to zoom out to 80% in order to reveal the menu. (See screenshots below).



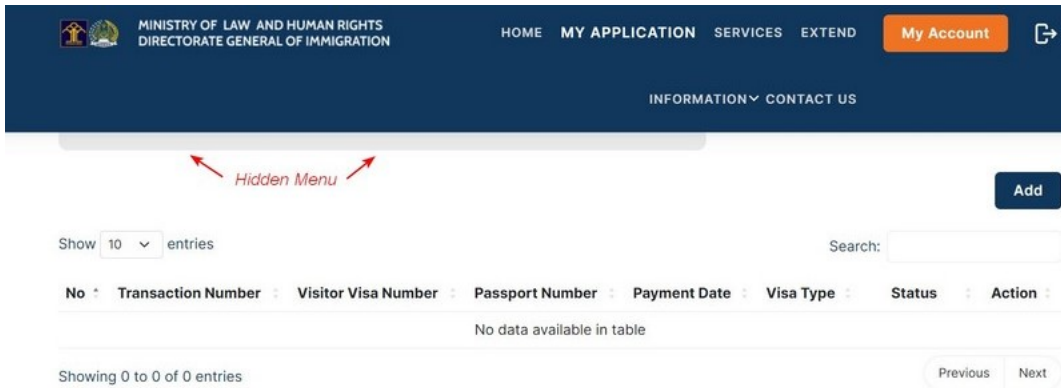


Figure 1 My Application Screen with Menu Hidden

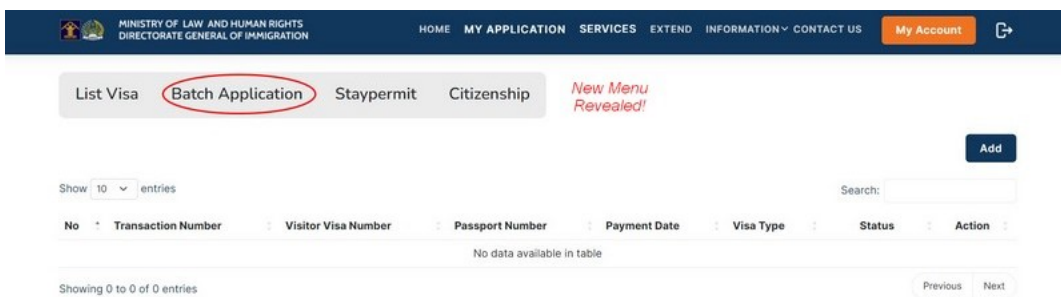
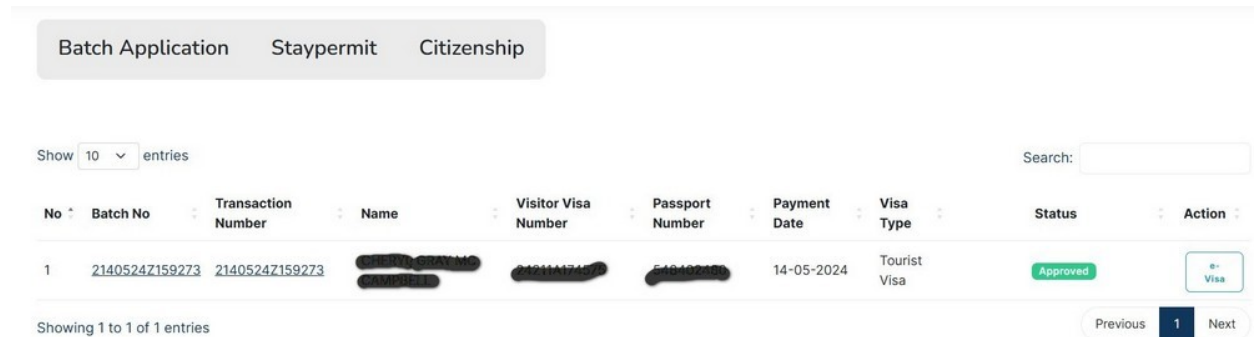


Figure 2 My Application Menu at 80% Zoom

The Batch Application menu shows the visa(s) you have applied for (and would presumably show the STATUS of your application).



The Staypermit menu lists your CURRENT ACTIVE (ie after you have entered Indonesia) visa, with the expiration date, and an EXTEND button next to it.

Batch Application **Staypermit** Citizenship

Show 7 entries Search:

Register Number	Name	Permit Number	Type of Staypermit	Visitor Visa Number	Visa Type	Passport Number	Arrival Date	Issue Date	Expired Date	Status	Action
170724097178	Cheryl Gray Mc Campbell	211A2B24TF000026-A	"Extension of Tourism Stay Permit"	24211A174575	Tourist Visa	548-012430	2024-05-24	2024-07-19 11:56:04	2024-09-20	BERAKHIR EXTEND	ITK
211A2B1400TF240404871	Cheryl Gray Mc Campbell	211A2B1400TF240404871	"Tourism Stay Permit"	24211A174575	Tourist Visa	548-012430	2024-05-24		2024-07-22	EXTENDED	ITK

Showing 0 to 0 of 0 entries (filtered from 2 total entries)

1 2 3 4 5 ..

**Didn't Find Your Stay Permit?**

[Find Existing Stay Permit](#)

This shows my initial visa (on the bottom) my initial "stay permit" which started on May 24 when I flew in to Jakarta, and which would have expired, if not extended, on July 22. The top line is my second "stay permit" which was issued (from my online extension application on about July 15) on July 19, and expired on September 20, 60 days after my expiration date of July 22.

If I had wanted to extend again in September, clicking on the Extend on my current Stay Permit (the top line) would have started the extension process.

**Uploading Your Passport:** Step 1 of the extension process is/was to again upload a copy of your passport. As with applying for the visa initially, I had trouble getting past this step.

Finally, without ever getting my passport to upload without error, I noticed that the "Next" button at the bottom of the screen was enabled. I clicked Next and proceeded with the rest of the extension application without error, and I was able to complete the process.

I had a little trouble figuring out how to pay, but eventually discovered a link to the payment page. (Sorry, can't remember the details).

## 1.4 What About the D1, D12 or C13 Visa?

Note: I have never had any of these myself, so the information here is from the Indonesian eVisa website and a few cruiser's comments from Sail SE Asia website.

### 1.4.1 D1 Visa – 1, 2, or 3 Years

The D1 Visa is a longer stay visa, and can be applied for 1 Year, 2 Years, or 3 Years.

The D1 / 1 Year costs 3,000,000 IDR, and says this:

*A person who will visits Indonesia for recreational purposes. You can apply for a multiple-entry visa valid for 1 year. Periods of stay for this visa will be granted for up to 60 days for each visit.*

The 2 Year and 3 Year have the same summary statement, but cost 6,000,000 IDR and 9,000,000 IDR respectively.

The pop-up details window says this:

**Stay:** Up to 60 Days per entry (*I believe it is extendable in 60 day increments*)

**Cost:** IDR 3,000,000 (1 Year)

**With this visa you can**

- Attend as a participant at meetings, incentives, conventions, and exhibitions.
- Conducting activities related to tourism, and visiting friends or family.

#### **You must**

- Comply with laws and regulations.
- Respect local customs, culture, and wisdom.
- Have sufficient living expenses while in Indonesia.

#### **Other information**

- Staying in Indonesia over the period of your stay permit, engaging in prohibited activities, not complying with visa conditions, and/or not complying with Indonesian laws may result in you paying fines, being deported, and/or other legal charges.
- You are prohibited from selling goods or services.
- You are prohibited from working in an employment relationship with an individual or corporation in Indonesia

#### **Document Requirement**

- Passport that is valid for at least 6 (six) months.
- Proof of living expenses of at least US\$ 2,000 (two thousand United States Dollars) or equivalent.
- A recent color photograph.
- Any of the following documents:
  - Information, invitations, or correspondence from government agencies or private institutions that explain the relationship with the Applicant. Or
  - Statement letter from the spouse or parents explaining the family relationship with the applicant and the activities to be carried out in Indonesia, attached with a family card / similar document.
  - Curriculum Vitae.
  - Travel Itinerary.

**Visa Validity:** Please note that the visa validity period is different from the period of stay, kindly check your visa for the period of stay Information.

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#### **Cruiser's Comments**

*I have never done this, so I don't know the requirements or process. The above information came straight off the Indonesian eVisa website in Nov 2024.*

But, people who HAVE gotten the visa in 2024 say this:

#### **1.4.2 D12 Visa – 1, 2, or 3 Years**

The D12 Visa is a longer stay visa, and can be applied for 1 Year, 2 Years, or 3 Years. It appears to be only available via an agent or other sponsorship.

The D12 / 1 Year costs 3,000,000 IDR and the 2 Year and 3 Year 6,000,000 IDR and 9,000,000 IDR respectively. Plus, of course, agent fees.

You can't find the D12 on the "apply for a visa yourself" area of the website. I only found it on the Information / Multiple Entry

The Information window about the D12 says this:

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**Stay:** Up to 180 days (extendable)

**Cost:** Rp3.000.000 (1 Year)

**With this visa you can**

- Conducting activities related to start a business, including but not limited to field surveys and/or feasibility studies.
- Conducting activities related to tourism, and visiting friends or family.

**You must**

- Comply with laws and regulations.
- Respect local customs, culture, and wisdom.
- Have sufficient living expenses while in Indonesia.

**Other information**

- Staying in Indonesia over the period of your stay permit, engaging in prohibited activities, not complying with visa conditions, and/or not complying with Indonesian laws may result in you paying fines, being deported, and/or other legal charges.
- You are prohibited from selling goods or services.
- You are prohibited from receiving rewards, wages, or any similar from individuals or corporations in Indonesia.

**Document Requirement**

- Passport valid for at least 6 (six) months (for holders of travel documents other than passports such as emergency passports, documents of identity, etc. must be valid for 12 months).
- Personal bank statement with minimum amount USD \$5000 or equivalent the last 3 months period (including name, date of period, and balance account).
- A recent color photograph.
- Information/invitations/correspondence from government agency or private institution explaining the relationship with applicants.
- Curriculum Vitae.
- Travel Itinerary.

**Visa Validity:** Please note that the validity period of the visa is different from the period of stay, please check your visa for information on the period of stay.

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**Cruiser's Comments**

*I have never done this, so I don't know the requirements or process. The above information came straight off the Indonesian eVisa website in Nov 2024.*

But, people who HAVE gotten the visa in 2024 say this:

**1.5 Using an Agent is Easier**

The first time we used an agent in 2016, the process was to get a "guarantee" (by email) from an agent and take that to an Indonesian embassy (only possible in a few places) along with your paper visa application, and cash in the local currency the embassy was situated in. Then, the "guarantee" cost about \$25 USD per person, and was emailed to us usually the next day.

Now, it is actually possible to apply for and receive the same equivalent visa without an agent.

But, there have been times when having an agent has been very useful. If the agent fees had not gotten so exorbitant, I would still consider using an agent. They can be quite useful in sticky situations, such as these:

- When COVID happened, and things kept changing. The agents didn't know everything, but they had an inside track to finding out.
- Issues with Immigration when you check in. Call your agent (who is presumably a native Indonesian-speaker, and also speaks your language, which helps a lot in understanding what is going on).
- Visa extensions when the eVisa website is not working, and your visa is expiring
- When the Port Captain of a (usually remote) port comes knocking on your boat wanting to see your paperwork. Usually there is no problem. Show them your checkin papers, your passports, your visas, and the paper that you printed off the Customs website that says we don't have to check in to every port. But just in case of issues or questions, it is nice to have someone to call.

**Financial Information Upload:** One of the functions that an agent performs is to act as a financial guarantor for each visa applicant. For example, if the visa holder has to be deported or flown home for some reason, the agent is responsible for covering the costs, if the visa holder cannot. If you are applying for yourself, without an agent to guarantee you, you must supply 3 months' worth of bank statements showing a balance of (I forget how much, I think \$2,000 USD or equivalent). Be sure to blank out your account numbers before uploading.

You can shop around for an agent. A number of people have recommended various agents, including Bali Visas, Raymond Lesmana, Ruth at Isle Marine in Bali, and Hellen Delima (contact info below). Email each one and explain your situation and ask what their fees and turnaround times are. Some notes:

- Most have one price for a "ready in 14 days" visa and a higher price for faster processing.
- Be sure to ask and understand if their price includes the government fee for the visa, in addition to their fee.
- Be sure to ask and understand if future extensions of that visa will cost you (most certainly they will), and what that cost will be (both government price and agent fee).
- Be sure to ask, if appropriate, for a discount if you are a repeat customer, or if you have a family. They will often agree to a small discount for either situation.

In most situations, it's helpful to have an agent that is familiar with the yachting life and yachting rules and regulations. (Bali Visas likely not, others named above also have experience dealing with yachts).

The going rate for an agent (2022) used to be around \$500K-1.5M IDR. Now it is \$2M to \$3M.

Recommended agents, if you need/want one, with Whatsapp numbers:

Ruth at Isle Marine: +62 812-384-7850 [ruth@islemarine.com](mailto:ruth@islemarine.com)

Hellen Delima: +62 813-4304-3600 [hellen\\_ambon@yahoo.com](mailto:hellen_ambon@yahoo.com)

Raymond Lesmana: +62 811-124-574 [raymondlesmana@ymail.com](mailto:raymondlesmana@ymail.com)

There are many others, but these are the 3 most recommended on the Sail SE Asia Facebook group. These people, unlike Bali and Jakarta-based visa mills, know a little bit about cruisers and the quirks of traveling through Indonesia by boat vs by air. It can make a difference sometimes.

**Paying For the Agent:** Though payment to the government was done for our eVisa by credit card online via Finpay, payment to agents is typically done by bank transfer. Most cruisers in SE Asia use Wise ([referral link](#)) to make payments like this. Sometimes an agent can accept Paypal, and most won't accept credit cards.

**What is an Agent Good For?**

It IS advantageous to have an agent, besides just making it easier to apply for a visa. As your situation changes, or as laws change in Indonesia, it's nice to have someone to go ask for advice. Note that these agents DO NOT help you check in to the country. They are just there to help you get your visa, and assist you with any immigration issues while you are in Indonesia. (The exception is Raymond Lesmana, if you are on a rally organized by Raymond, then assistance in clearing in may be included in the overall cost). Having an agent was absolutely invaluable to have in your pocket during Covid when everything went sideways.